

Indiana's Digital State Survey Response Guide

This is the Indiana Office of Technologies (IOT) guide for completing the 2012 Digital State Survey (DSS) presented by the Center for Digital Government. IOT has reviewed all the survey questions and assigned individuals and/or agencies to each question.

Before using this response guide, it is recommended that the 2012 DSS be reviewed in its entirety. All assignees are to review their assigned question and provide short concise responses for outcomes (i.e. the information communication technology (ICT) results achieved through the use of technology for the past 2 years) by June 27th 2012. As this is a response for the entire state, all entries should be short, direct and to the point.

Please complete the survey as guided in the [Word document](#) (INDSS2012-Agency.docx). After the word document is completed, post your answers to the Indiana Digital State Survey online at...

<http://www.surveymonkey.com/s/INDSS2012>

Agencies requested to participate by assignment below.

- Agriculture, Indiana State Department of
- Alcohol & Tobacco Commission
- **Animal Health, Board of**
- **Attorney General**
- **Board of Accounts, State**
- Budget Agency, State
- **Child Services, Department**
- Commission on Higher Education
- Community & Rural Affairs, Indiana Office of
- Correction, Department of
- Economic Development Corporation
- Education, Department of
- Environmental Management, Department of
- **Family Social Service Administration**
- Finance Authority, Indiana
- Financial Institutions, Department of
- Gaming Commission
- General Assembly, Indiana
- Governor
- **Health, State Department of**
- **Homeland Security, Department of**
- Inspector General
- Insurance, Department of
- Integrated Public Safety Commission
- Judiciary
- Labor, Department of
- **Law Enforcement Academy, Indiana**
- Lieutenant Governor
- **Local Government Finance, Department of**
- **Lottery, Hoosier**
- Natural Resources, Department of
- **Personnel, State Department of**
- Professional Licensing Agency
- Protection & Advocacy Services Commission
- **Public Retirement System, Indiana**
- Revenue, Department of
- **Secretary of State**
- **State Police**
- **Technology, Office of**
- Utility Consumer Counselor, Office of
- **Workforce Development, Department of**



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SURVEY QUESTION 1- Information and communication technology Initiatives

1D .Applications

- Agile Development (1D1e) - [ALL AGENCIES]
- Application Modernization (1D1f) – [ALL AGENCIES]
- Multi-Agency Development (1D1g) – [ALL AGENCIES]
- Other (1D1J-1d1K) – [ALL AGENCIES]

SURVEY QUESTION 2 Specific Service Delivery Programmatic Impacts and Transformation

2A. Finance, Administration, Procurement and Human Resources Management

- | | |
|--|--|
| • Budget Agency, State | • Insurance, Department of |
| • Board of Accounts, State | • Lieutenant Governor |
| • Economic Development Corporation, Indiana | • Local Government Finance, Department of |
| • Finance Authority, Indiana | • Personnel, State Department of |
| • Financial Institutions, Department of Governor | • Public Retirement System, Indiana |
| • Hoosier Lottery | • Revenue, Department of |
| • Inspector General | • Secretary of State |
| | • Technology, Office of |

2B. Public Safety, Emergency Management, Criminal Justice and Corrections

- | | |
|---|--|
| • Alcohol & Tobacco Commission | • Integrated Public Safety Commission |
| • Animal Health, Board of | • Judiciary |
| • Attorney General | • Law Enforcement Academy, Indiana |
| • Correction, Department of | • Protection and Advocacy Services Commission, Indiana |
| • Environmental Management, Indiana Department of | • State Police |
| • Homeland Security, Department of | • Utility Consumer Counselor, Office of |

2C. Health, Social and Human Services

- | | |
|---|---|
| • Agriculture, State Department of | • Family Social Service Administration |
| • Child Services, Department | • Governor |
| • Community & Rural Affairs, Office of | • Health, Department of |
| • Economic Development Corporation, Indiana | • Inspector General |
| • Education, Department of | • Workforce Development, Department |

2D. Transportation and Motor Vehicles

- | | |
|------------------------------------|---------------------------------|
| • Motor Vehicles, Bureau of | • Transportation, Department of |
|------------------------------------|---------------------------------|

SURVEY QUESTION 3: Specific Service Delivery Highlights – State Selection

Category 1: Licensing and permitting (non-DMV)

- Professional Licensing Agency
- Gaming Commission
- Alcohol & Tobacco Commission
- Natural Resources, Department of
- Environmental Management, Indiana Department of

Category 2: Commerce, Labor and Taxation- Economic, Business, Community and Workforce Development

- Economic Development Corporation, Indiana
- Revenue, Department of
- Workforce Development, Department of
- Labor, Department of

Category 3: Environment, Natural Resources, Parks, Hunting and Fishing

- Environmental Management, Indiana Department of
- Natural Resources, Department of

Category 4: Education

- Education, Department of
- Commission on Higher Education

Category 5: Legislative and/or Judiciary Branch Support

- Judiciary

SURVEY QUESTION 4: Citizen Engagement

4D Social Media

[ALL AGENCIES]

4E TOP 5 PRIORITIES

SURVEY QUESTION 5: Innovation Collaboration and Jurisdictional Differentiator

[ALL AGENCIES]